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### Financial Results

- Revenue PGK 162m, up 45% from 2017
- Net Interest Income grew by 21%
- NPAT PGK 48.1, up 109% on 2017
- Return on Equity up from 8.9% to 18.3%
- Earnings per Share up 109% to PGK 29.3 Toea
- Final Dividend AUD 5.5c per share or PGK 13.4 Toea



# Cost Management

- Reduction in cost to income ratio from 58% to 54% achieved largely through higher revenue growth and strong cost containment in H218.
- Tight management of discretionary expenses
- Capex and Integration Capex budget tightly controlled and Board risk appetite for no more than 10% of total costs in amortization
- Forecast stable, working through potential synergies with ANZ
- Productivity front to back office ratio moving to 70/30 as opposed to 40/60 today



### **Business Growth**

- FX income restored and grew 373% to PGK 34.2m
- Customer numbers up by 25% to 20,625
- Deposits grew by 29% to PGK 1.31b
- Loans and Advances to customers grew by 20% to PGK 851.7m
- Funds under Management grew by PGK 600m to PGK 7.5b
- Funds under Administration grew to PGK 11.7b



## Risk Management

- Capital adequacy maintained at 28.9%
- Sound loan book compliant with IFRS9 total provision
   2.1% of GLA
- Arrears 2.2% & Loan Impairment expense 0.58% of GLA
- Strategic partnership proposed for provision of Microfinance
- NIM (annualized) 7.6%
- New lending Kina Bank Facility Rate (KBFR) to enable quick response to competitive actions and market liquidity

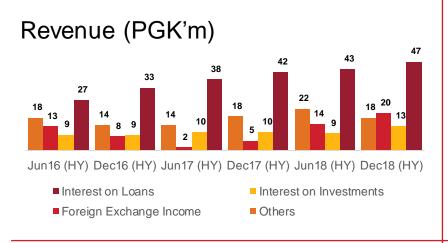


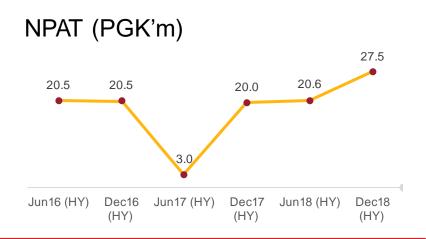
### Strategic Milestones

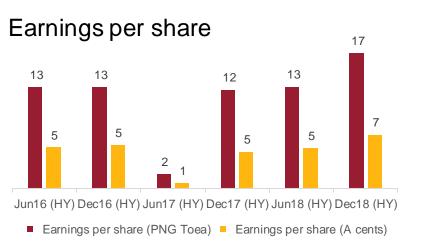
- Announced transformational acquisition of ANZ PNG's retail, SME and Commercial businesses
- Successfully onboarding of NASFUND funds administration total members 750,000
- Resolution of escrow shareholding FU Shan Investments (Hong Kong)
   Ltd ceased to be a substantial shareholder (34.94%) in June 2018
- Strengthened correspondent banking arrangements
- Significant ICT digital enhancements and capability build
- Won the Most Innovation Financial Services Company Award for 2018 by PNG Institute of Company Directors

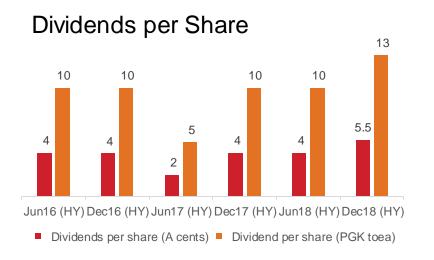


## Strong Growth





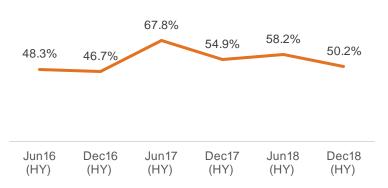




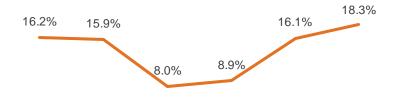


### Improved Productivity

#### Cost to income

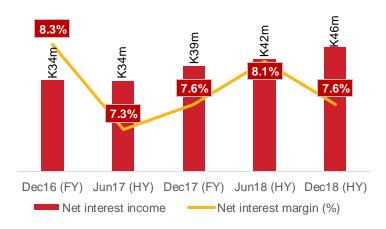


#### Return on equity

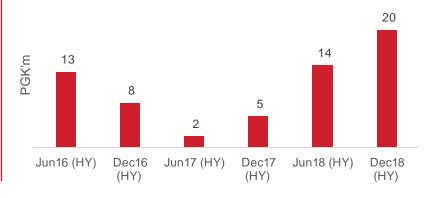


Jun16 (HY) Dec16 (HY) Jun17 (HY) Dec17 (HY) Jun18 (HY) Dec18 (HY)

#### NIM

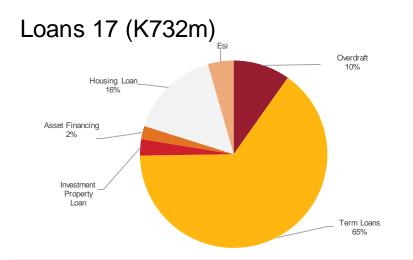


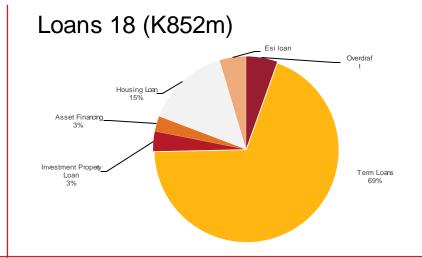
#### FX income



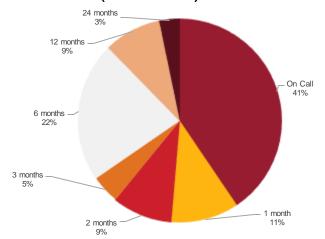


### Balance sheet in good shape

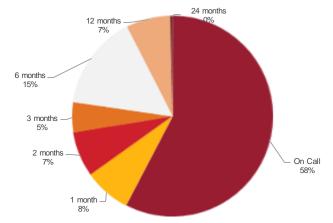




### Deposits 17 (K1019m)



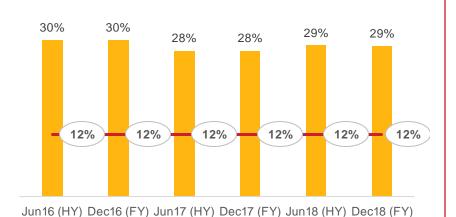
### Deposits 18 (K1316m)





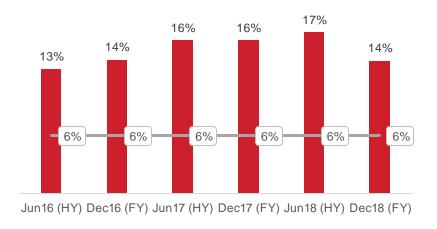
# Capital management

### Capital adequacy



Capital Adequacy: T1 + T2 ——BPNG minimum total risk based capital

### Leverage ratio

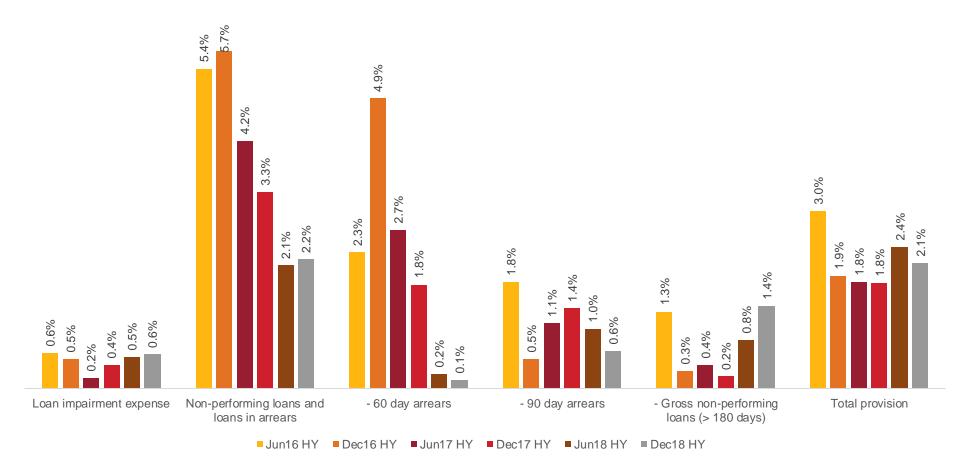


Leverage Ratio ——BPNG minimum leverage ratio



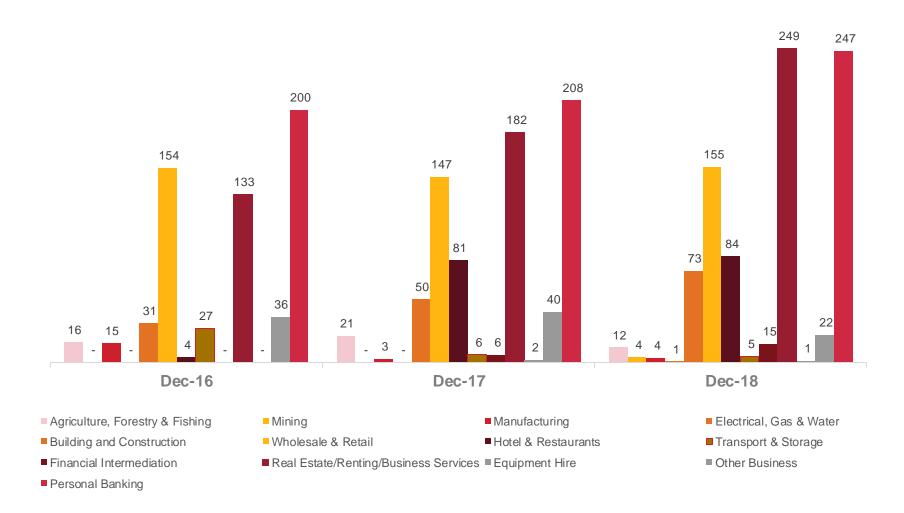
## Asset quality maintained with growth

#### Structure of loan book





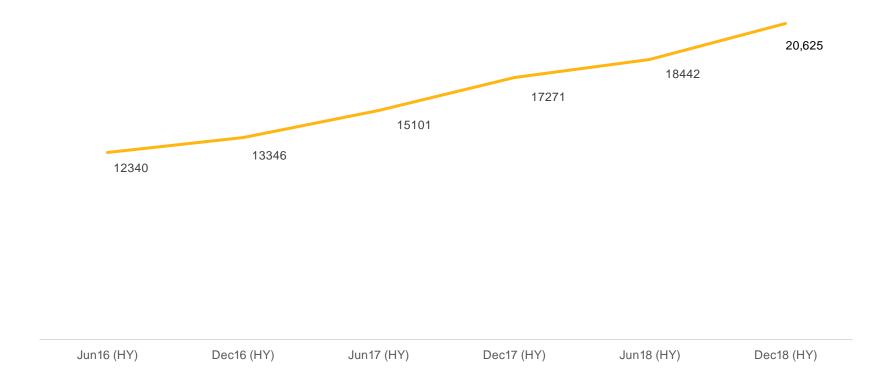
# Concentration risk well managed





# New growth with digital strategy

#### **Customer Number Growth**

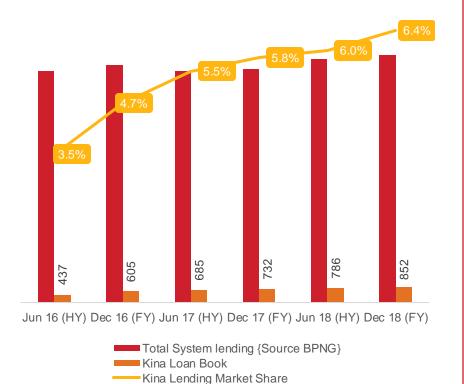




### Market share gains

#### Market share percentage

– Lending (PGK'm)



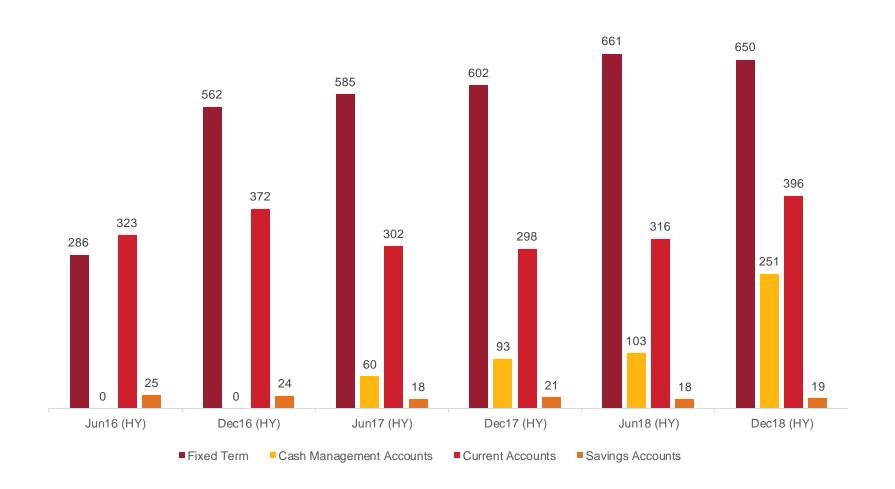
Market share percentage

- Deposits (PGK'm)





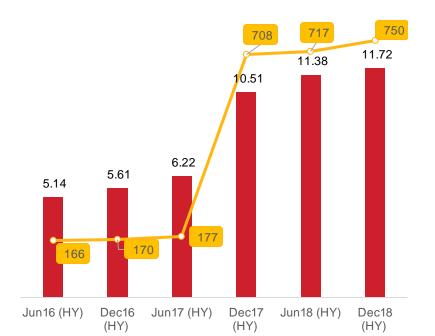
### Rebalancing deposits to low cost funds (PGK'm)





## Wealth management – stable performance

# Funds under Administration (PGK'b) Member numbers in '000s



Total — Members

### Funds under Management (PGK'b)



Jun16 (HY) Dec16 (HY) Jun17 (HY) Dec17 (HY) Jun18 (HY) Dec18 (HY)



### PNG Update - Economy

- Challenging year due to the tight supply of foreign exchange and lower economic activity – FX markets will normalise
- Successful issue of PNG's first sovereign bond raising US\$500million
- Exchange rate forecast will be flat and stable
- Stable Growth in 2019 World Bank forecast at 5% Kina estimates 3%
- Key large resource projects progressing PNGLNG, Papua LNG, Wafi Golpu, Coral Sea submarine cable – projects estimated at USD 20b investment
- Strong and stable government since 2017 delivering a clear, focused public agenda



# PNG Update – APEC 2018

- Successful event had a positive impact
- Several billion dollar partnerships announced including:
  - Trilateral partnership between Australia, USA and Japan for infrastructure development across the Indo-Pacific region
  - US\$1.7bn partnership between Australia, USA, Japan and New Zealand to bring power to 70% of the population by 2030
  - Signed an MOU with Total for Papua LNG project, estimated to cost \$13bn
  - PNG-USA-Australia joint agreement on development of the Manus Island naval base



2019 Priorities: a transformational year ahead

- Overall ANZ Integration Program is progressing well and on target for 30 Sep 2019
- Formal Regulatory approval from BPNG now to hand
- Significant internal digital transformation automating systems and processes
- Implementation of new payments switch completed Feb, 2019. POS and ATM network UAT commenced
- Key Priorities are Technology Build; Operations build out; and Change Management
- IFC and ADB providing specialist technical and project assistance
- Announced partnerships with Visa and China Union Pay accelerating ambition to accept all domestic and international cards
- Objective to achieve a seamless staff and customer experience



### Continue to build momentum against organic growth plan

- New personal banking division focus on new customer growth and conversion to lead bank
- Targeting home lending for high growth in 2019
- Forecasting above 20% growth for business lending
- Expanding Treasury, FX and Corporate Cash team
- Innovation for FUM and FUA potential capital markets, and development/ growth of mass affluent customer segment
- More advisory based business model for Business Banking as partners aligned to wealth – cross sell into full banking customer
- New pricing methodology being deployed to protect NIM
- Commencing early transition of some ANZ PNG functions pre-settlement.

